

New clients



Important information for your first session

Getting to the practice

The practice is located near the corner of Bank and Montague Streets, South Melbourne. The 'South Melbourne Beach' tram (#1) is the nearest tram route and stop #27 located on the corner of Park and Montague Streets is 100m from the Practice. The 'St Kilda Beach' tram (#96) is also close by. There is 2 hour free parking immediately in front of the Practice.

The Practice is located in an old plumber's warehouse. Please enter via the front door and take a seat in reception. Toilets are located in the rear of the building accessed via reception.

Your first session

This session, and subsequent sessions, last 60 minutes. The focus of the initial session is to gain a thorough understanding of your current difficulties, and together, begin to identify your therapeutic goals.

Personal details

Name:

Address:

Referred by:

Medicare number and expiry date:

Tel:

Email:

Before attending this session you should read the information pertaining to the collection and storage of personal information. Please bring with you a signed copy of this document along with your referral and Mental Health Care Plan if you have one.

Payment and fees

Payment is made at the completion of your session and can be made by cash, credit card (Visa and Mastercard) or EFTPOS. If you have a Mental Health Care Plan from your GP you will be eligible for a Medicare rebate of \$124.50 for 10 sessions per calendar year. The fee for a 60 minute session is \$170.00.

Check with your private health insurer whether you have psychology services cover.

Cancellation policy

If for some reason you need to cancel your appointment please provide at least 24 hours prior to your appointment to avoid a cancellation fee of \$85.00. You will not be able to claim this fee from Medicare or your private health insurer.

Person to contact in an emergency:

Tel:

Medicare rebates can be automatically deposited to your bank account if you provide your banking details.

Bank:

Name of account:

BSB:

Account No.